

INTEGRATED COMPANY QUALITY POLICY

The aim of the management of **J. Huesa Water Technology, S.L.U.** is to ensure that our company is considered as an indisputable reference for the **"STUDY, DESIGN, MANUFACTURE, INSTALLATION, COMMISSIONING, OPERATION AND MAINTENANCE OF WATER TREATMENT PLANTS"**.

In order to achieve this objective, we consider the following points, as well as the company's Mission and Vision, to be fundamental:

1. Our customers are the driving force behind our company, therefore their satisfaction with our products, facilities and services, and compliance with legislation is paramount to achieve the highest level of **Quality**.
2. Achieving the implementation, development, maintenance and continuous improvement of **Quality** is part of all the company's employees.
3. Doing work to a maximum level of **Quality** from the beginning is an economic and time saving for our clients and for our company.
4. Preventing problems in order to improve our products means increasing **Quality**.
5. It is necessary to keep a history, to analyse data and to be able to draw consequences. From mistakes we also learn how to improve **Quality**.
6. It is necessary to define the responsibilities and actions of each worker. The failure of one person harms the **Quality** results of the whole group.
7. Information, training, communication and participation are essential to improve **Quality**.
8. Act in accordance with the principles of **social responsibility** set out in IQNet SR10; behave and comply with the guidelines of the Code of Conduct and take into consideration the needs and expectations of the interested parties with regard to these matters.
9. Suppliers are part of our integrated system; in order to involve them, they shall be duly informed of the requirements and, where necessary, of the **good environmental practices** to be observed.
10. **Environmental protection** is one of the company's objectives. To ensure this, the management has developed, together with the staff, environmental indicators, guidelines and targets aimed at environmental protection.
11. There is a **commitment to continuous improvement and prevention of environmental pollution**, which directs our efforts to the search for greater compatibility of the working techniques applied, and to the most moderate possible consumption of raw materials, energy and water.

All the people who make up **J. Huesa** work according to these points to ensure that our company is recognised in the market and to demonstrate our commitment to quality and the environment by acting in accordance with the requirements of the ISO 9001 and ISO 14001 standards.

PURPOSE: "GENERATE WEALTH IN SOCIETY, BEING A LIGHTHOUSE IN THE OCEAN OF WATER"

VISION:

To establish ourselves as the leading technology partner for water treatment solutions and services for industrial processes, underpinned by innovation, in-house expertise and technological collaboration, growing responsibly and placing people and respect for the environment at the heart of everything we do.

MISSION:

To design, manufacture and maintain innovative water treatment solutions for industry, combining technology and expert knowledge to deliver reliable, efficient and sustainable solutions, with a firm commitment to quality, service and ethical, social and environmental responsibility.



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