

INTEGRATED COMPANY QUALITY POLICY

The aim of the management of **J. Huesa Water Technology, S.L.U.** is to ensure that our company is considered as an indisputable reference for the **"STUDY, DESIGN, MANUFACTURE, INSTALLATION, COMMISSIONING, OPERATION AND MAINTENANCE OF WATER TREATMENT PLANTS"**.

In order to achieve this objective, we consider the following points, as well as the company's Mission and Vision, to be fundamental:

1. Our customers are the driving force behind our company, therefore their satisfaction with our products, facilities and services, and compliance with legislation is paramount to achieve the highest level of **Quality**.
2. Achieving the implementation, development, maintenance and continuous improvement of **Quality** is part of all the company's employees.
3. Doing work to a maximum level of **Quality** from the beginning is an economic and time saving for our clients and for our company.
4. Preventing problems in order to improve our products means increasing **Quality**.
5. It is necessary to keep a history, to analyse data and to be able to draw consequences. From mistakes we also learn how to improve **Quality**.
6. It is necessary to define the responsibilities and actions of each worker. The failure of one person harms the **Quality** results of the whole group.
7. Information, training, communication and participation are essential to improve **Quality**.
8. Act in accordance with the principles of **social responsibility** set out in IQNet SR10; behave and comply with the guidelines of the Code of Conduct and take into consideration the needs and expectations of the interested parties with regard to these matters.
9. Suppliers are part of our integrated system; in order to involve them, they shall be duly informed of the requirements and, where necessary, of the **good environmental practices** to be observed.
10. **Environmental protection** is one of the company's objectives. To ensure this, the management has developed, together with the staff, environmental indicators, guidelines and targets aimed at environmental protection.
11. There is a **commitment to continuous improvement and prevention of environmental pollution**, which directs our efforts to the search for greater compatibility of the working techniques applied, and to the most moderate possible consumption of raw materials, energy and water.

All the people who make up **J. Huesa** work according to these points to ensure that our company is recognised in the market and to demonstrate our commitment to quality and the environment by acting in accordance with the requirements of the ISO 9001 and ISO 14001 standards.

MISSION:

J. Huesa is a flagship company in the water treatment sector with respect to design, production, execution, and after-sales service of all products and services associated with the integral water cycle, with absolute respect for compliance with legislation and good professional practices. All while paying continuous attention to the expectations of customers, employees, suppliers, and collaborators; the prevention of pollution and the protection of the environment.

VISION:

J. Huesa wishes to contribute to the sustainable development of the planet, especially in the world of water, positioning ourselves as a sole supplier to our customers, both nationally and internationally. Our goal is to contribute added value to your processes and cover all your needs related to the Integral Water Cycle; consolidate what has been achieved so far, and improve the governance of our company. And, to continue to meet the expectations of the other stakeholders in our business: society, management, employees, suppliers, and partners.



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